

Fair Housing

Fletcher Property Management, Inc., CRMC® (FPM) conducts business in accordance with all federal, state and local fair housing laws. We provide housing opportunities to all persons regardless of race, color, religion, sex, handicap, familial status or national origin.

FPM is committed to the letter and spirit of the Federal Fair Housing and all other federal and state laws enacted to guarantee a housing market free from discrimination and will:

- Provide equal professional service without regard to the race, color, religion, sex, handicap, familial status or national origin of any prospective client or tenant
- Use the same written criteria to process each tenant's application
- Keep informed about fair housing law and practices, to improve our client's and tenant's opportunities and our business.
- Develop advertising that is inclusive of everyone and not exclusive of anyone
- Inform clients and tenants about their rights and responsibilities under fair housing laws and will not threaten, coerce, intimidate or interfere with anyone exercising a fair housing right or assisting others who exercise that right
- Document our efforts to provide professional service
- Refuse to tolerate noncompliance
- Learn about those who are different from us and celebrate those differences
- Take a positive approach to fair housing practices and aspire to follow the spirit as well as the letter of the law

Privacy Policy

Fletcher Property Management, Inc., CRMC® your privacy is important as is protecting your personal information. We collect personal information from various sources including, but not limited to:

- Information received from you on applications, agreements, questionnaires, authorizations and other financial documentation you provide;
- Information you provide during personal interviews and telephone conversations;
- Information about your transactions with the firm;
- Information received about you from consumer reporting agencies through credit, criminal or social security background reports.

Access to personal information is restricted to only to those employees who have a need to know to provide products or services to you or on your behalf. In addition, physical security, electronic security safeguards and strict procedural measures consistent with federal standards are in place to protect your nonpublic personal information.

Payment Collection Policy

Without an approved payment plan partial payments are not accepted and ALL payments received from or on behalf of Lessee (except from a recognized assistance program) will first be applied to the oldest outstanding charge and then towards any current rent. Late Charges will continue to accrue until ALL rent is paid in full. After the first of the next month, we will NOT accept anything less than the entire balance owed, unless Owner agrees in writing or per phone recording and the payments received will be applied to the oldest balance first.